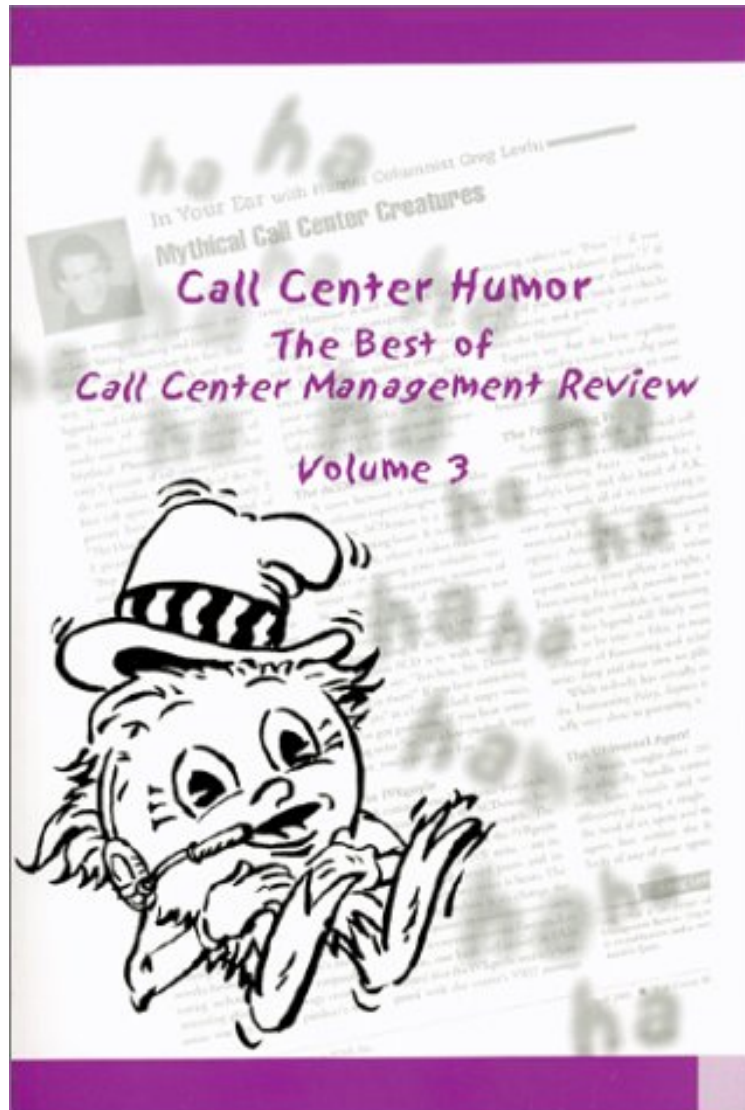


# Call Center Humor: The Best of Call Center Management Review, Volume 3

Greg Levin

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#5525367 in Books ICMI Press (International Customer Management 2001-10-01) Original language: English PDF # 1 .28 x 6.06 x 8.96l, .39 #File Name: 096590937979 pages | File size: 17.Mb

**Greg Levin : Call Center Humor: The Best of Call Center Management Review, Volume 3** before purchasing it in order to gauge whether or not it would be worth my time, and all praised Call Center Humor: The Best of Call Center Management Review, Volume 3:

3 of 3 people found the following review helpful. Buyer Beware By Andrew Pohlmann Call Centers are the most dynamic areas within any organization and have been known to cause great harm to those who enter without a good sense of humor. Mr. Levin's book captures many of the nuances any of us working with call centers have noticed yet

were too cautious to criticize for fear of jeopardizing our employment. I've had the opportunity to meet Greg and his wit is as quick live as it is in the pages of his book. If you enjoy poking fun at yourself and your organization, you'll enjoy this finely crafted collection of satire.

What's so funny about call centers? Well, when you work in a fast-paced constantly changing industry, you need to be able to see the lighter side of things. Greg Levin is the self-proclaimed - and self medicated - "King of Call Center Satire." For years his Call Center Management Review humor column, "In Your Ear," has raised eyebrows and induced belly laughs with outlandish articles on everything from call center "personals" to Nostradamus' own form of forecasting. Despite the irreverent and sometimes absurd nature of Greg's articles, they often contain surprising nuggets of truth and insight that cause readers to say, "While the author was obviously never hugged as a child, the punk has a point." However, it should be noted that Greg's articles are intended for entertainment purposes only. Using them to guide the management of your call center can cause severe damage to your health and reputation as a competent professional. Recommended Usage: Read one or two articles per day for the temporary relief of call center discomfort. Paperback, 79 pages, 24 articles, 24 cartoons.

About the AuthorGreg Levin is the self-proclaimed - and self medicated - "King of Call Center Satire." For years his Call Center Managment humor column, "In Your Ear," has raised eyebrows and induced belly laughs with outlandish articles on everything from call center "personals" to Nostradamus' own form of forecasting. Despite the irreverant and sometimes absurd nature of Greg's articles, they often contain surprising nuggets of truth and insight that cause our readers to say, "While the author was obviously never hugged as a child, the punk has a point." However, it should be noted that Greg's articles are intended for entertainment purposes only. Using them to guide the management of your call center can cause severe damage to your health and reputation as a competent professional. Greg Levin is the former editor of Call Center Management and currently works as a freelance writer based in Spain.